

Liveserviz



Liveserviz is an analytics embedded Service Management Platform which helps customers to connect with service providers seamlessly in various digital channels and get served real time.



Connect

to organisations,
anytime from anywhere



Act

on Service Requests
real time



Strategize

resource planning &
operational efficiency

Benefits of Liveserviz

Customer Benefits

- **Covenience** - Request Service from anywhere
- **Empowerment** - Connect across departments
- **Real Time** - Quicker / Faster connect to officers
- **Digitised** - Digital & archived for follow-ups

Corporate Benefits

- **Identify** key service request in organisations
- **Respond** quickly to any service requests
- **Measure** customer needs for resource planning
- **Track** TAT for service request across departments

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